



QUALITY POLICY

PURPOSE

Primero is committed to the delivery of on-time, cost effective and high quality products and services that satisfy the diverse requirements of our customers in the resources sector without compromise to the practice of “Zero Harm” to our people and the environment.

OUR AIM

- Clear commitment to quality throughout our design, construction and operational activities;
- Establish an effective system within the company which effectively collates all business systems and operational processes into an efficient, robust, streamlined and user-friendly system which ensures our client’s needs are met;
- Ensure this system is well communicated within Primero, monitored on a regular basis, and reviewed to ensure continued suitability;
- Focus on delivery of research, education and continual improvement to the Business Operations Manual (BOM);
- Commit to and provide a standard of continuous monitoring and improvement of our services across all disciplines and products; and
- Commit to and promote the standard of AS/NZS ISO 9001

COMMITMENT TO OUR CLIENTS

This policy applies to all Primero personnel, contractors, and visitors affiliated with Primero across all projects and operations at all times. Primero’s Board of Directors commits to ensuring the Primero’s BOM is maintained and operated in accordance with Primero’s continual improvement practices.



Mark Connelly
Non-Executive Chairman



Cameron Henry
Managing Director



Dean Ercegovic
Executive Director



Brett Grosvenor
Executive Director